

State of New Jersey
Office of Emergency Telecommunications Services
Emergency Medical Dispatch Course Schedule and Instructor Requirements

Module 1	Basic Emergency Medical Dispatch Concepts		7.5 Hrs.	Instructor Level Required
	Unit 1	Introduction to the Emergency Medical Dispatcher Roles and Responsibilities	1.5 Hrs.	Level A or C
	Unit 2	Legal and Liability Issues in Emergency Medical Dispatch	1 Hr.	Level A or C
		Team Analyses	1 Hr.	
	Unit 3	Introduction to Emergency Medical Concepts. A&P of the Seven Systems	2 Hrs.	Level A or B
		Exercise #1, Word Match Game	15 Min.	
		What Really Kills Patients? Levels of Consciousness, Shock & Respiratory Distress	1.5 Hrs.	Level A or B
		Exercise #2, Word Match Game	15 Min.	
Module 2	Information Gathering and Dispatch		8 Hrs.	Instructor Level Required
	Unit 1	Obtaining Information from Callers	1.5 Hrs.	Level A or C
		Sample Script/Scenarios	1.5 Hrs.	
	Unit 2	Resource Allocation	2 Hrs.	Level A or C
	Unit 3	Providing Emergency Care Instructions	1.5 Hrs.	Level A or C
		Medical Instruction Scenarios	1.5 Hrs.	
Module 3	Introduction to the EMDPRS and 32 Chief Complaint Types		12.5 Hrs.	Instructor Level Required
	Unit 1	Introduction to the Emergency Medical Dispatch Protocol Reference System (EMDPRS)	1.5 Hr.	Level A or C
	Unit 2	Introduction to the 32 Chief Complaint Types	1 Hr.	Level A or C
		Traumatic Incident Type	2.5 Hrs.	Level A or C
		Medical Chief Complaint Type	4.5 Hrs.	Level A or C
		Time/Life Critical Events	2.5 Hrs.	Level A or C
Module 4	Examinations		4.5 Hrs.	Instructor Level Required
		Script/Scenario Performance Evaluation	3 Hrs.	Level A or B or C
		Final Written Examination	1 Hr.	Level A or B or C
		Course Wrap-up	30 Min	Level A or B or C